

From: Alan Bargmeyer
To: Microsoft ATR
Date: 1/11/02 2:11pm
Subject: Microsoft Settlement

We are a retired couple and use our computer daily. We don't know of anyone that feels they have been harmed or cheated by Microsoft. Their products are fairly priced and extremely well designed. We were not brought up using a computer and are thankful to Microsoft for making things so simple for us to learn and use. Their customer service is provided without charge and is available 24/7 to swiftly help us with any problems that may occur. We are not interested in having the DOJ support Microsoft competitors so they can provide "innovations" that the market doesn't want or need. Please support the current settlement and let Microsoft get on with producing the fine products we need.

While we do not believe Microsoft is cheating consumers, we do feel the oil companies are using their power to keep prices unreasonable high and the DOJ could help consumers by investigating their practices.

Sincerely,
Alan & Janet Bargmeyer